

CITY WIDE CART SERVICE WILL BEGIN THE WEEK OF OCTOBER 5.

Your collection day will be: THURSDAY (Jueves).

Before October 5, refuse service will remain on the 2 day a week schedule and trash should be disposed of as usual (in bags or personal carts). There will be no recycling service before October 5.

YOUR ROLL-OUT CART

This cart is being provided to improve the quality of your collection service by:

- Keeping papers, odors, refuse, etc., **in** the cart, and the elements and animals **out**,
- Improving your community's appearance,
- Providing a quiet easy to handle container to store and move refuse,
- Offering a safe, convenient and effective way to handle household waste.



LOADING YOUR CART

To place garbage in the cart, always lift the lid from the front. Be careful not to overload your cart in excess of your ability to safely maneuver it.

Do not place the following in your cart:

- Wet Paint
- Solvents
- Acids
- Oil
- Hot ashes
- Medical waste
- Exposed needles
- Sand
- Rocks
- Soil

PLACING YOUR CART OUT FOR COLLECTION

Make sure the lid is closed. Then grab the handle and use the convenient 'tilt and go' design feature (between the wheels at the rear of the cart), and tilt the cart back slightly. Now, safely and easily push or pull the cart.

The cart is designed to withstand dragging; however, for ease of use, tilt and roll. Don't forget: always close the lid before moving, and on inclines, pull the cart uphill and push the cart down hill.

Ensure your cart is at the curb by 7 a.m. on collection day and place it with the arrows facing the pick-up point (street or common drive). Always keep the lid closed. This will keep animals, rain, snow, and ice out, and refuse and odors in the cart.

Do not place your cart close to obstructions such as mailboxes, utility poles, fire hydrants or parked cars.

AFTER COLLECTION

To help maintain the appearance of your neighborhood, remove your cart as soon after collection as possible.

Take care to not store your cart close to a furnace, fireplace, grill or other source of excessive heat.

CARING FOR YOUR CART

Your new cart is designed for ease of maintenance.

To clean, simply rinse your cart with water from time to time and let dry in the sunlight with the lid open.

WE'RE ON A ROLL

BROKEN ARROW, SAY HELLO TO YOUR NEW RECYCLING CART!

If you chose to participate in curbside recycling, we're excited to provide this shiny new blue cart thanks to an important relationship between the City of Broken Arrow, and The Recycling Partnership, a nonprofit organization utilizing public-private partnerships to transform recycling all across America. Your community was selected to receive grant support because of Broken Arrow's longstanding dedication to advancing recycling in the community. Simply put, Broken Arrow outgrew its old sanitation system. These carts roll easily to the curb, provide more capacity for recyclables, and reduce litter by protecting your materials from the elements. This makes it easier for you to recycle more. And the more we recycle these valuable materials, instead of sending them to the landfill, the more feedstock we provide to manufacturers to use in the creation of the products and packaging we buy and use every day. In all, everyone wins when recycling with carts.

Broken Arrow, The Recycling Partnership and The Partnership's funding members know that recycling is fundamental to a healthy environment and economy. When we recycle, jobs are created, our environment is protected and communities thrive. Thank you Broken Arrow, for making the most of this cart by recycling. If you opted-out, remember you can always call the City Action Center at 918-258-3587 to add a recycling cart for no charge.



Keefe Harrison
Chief Executive Officer
The Recycling Partnership



Craig Thurmond
Mayor
Broken Arrow, Oklahoma

TO LEARN MORE,
visit RecycleBA.com
or call **918-258-3587**



Curbside Cart FAQ

Does my trash need to be in a bag?

Please bag all trash. This will keep your black trash cart from becoming dirty or smelly.

If you are using a blue recycling cart – please keep all materials **loose** so they can be separated at the processing facility.

Where can I store my cart(s)?

Cart storage standards are determined by HOAs within each community. Some HOAs may require carts to be out of sight, stored in a garage, etc. The City has no authority over storage requirements set by HOAs other than that they cannot violate or supersede City laws.

My neighbor leaves their carts out and it's an eyesore. What can the City do?

If you see a violation of City code, including a cart left outside on the curb for too long, you can use the Action Center - Broken Arrow App or visit <https://www.brokenarrowok.gov/i-want-to/report-an-issue> and submit a code enforcement concern.

I am concerned about my ability to move the carts. What are my options?

Please call the Action Center at 918-258-3587 and explain your concern. You may be able to apply for an accommodation. If you qualify, we will follow up and confirm your information and arrange the accommodation.

What do I do with Green Waste (Leaves, Grass Clippings, etc.)?

Green waste can be collected in any trash bag and placed in the trash cart if the bag fits. Extra green waste that can't fit in your cart will need to be placed into clear plastic bags or paper bags designed for lawn waste. Both types of bags are available at home improvement and grocery stores.

Residents will have a 20 bag a week allowance for green waste or lawn waste outside of the cart. Limbs can be bundled as they have been. Please note that yard waste set out in a dark bag will be counted as Extra Trash (see below).

What if I have extra trash that won't fit in the cart?

If you have extra bags beyond the capacity of the cart, the rate schedule is as follows:

- Contents of cart + 1st extra bag at no additional charge;
- Fee is \$1.25/bag starting at 2nd extra bag;
- Bags larger than 30 gallons count as two bags.

If you consistently have extra bags, you can request an additional 96 gallon cart for \$5 a month.

I want to change the size of carts I ordered or add an extra cart. What can I do?

Extra carts and cart exchanges will be available beginning November 30.

- You are able to switch out your trash cart size, or add or remove a recycling cart, once a year for no fee.
- An extra trash cart can be added for \$5 a month.
- An extra recycling cart can be added for free.

If you would like to add or exchange a cart, please call 918-258-3587.

I already have a trash and/or recycling cart. Do I need to use the City-issued cart?

Yes. To work with our newly automated trucks, we need all customers to use the City-issued carts. We encourage everyone with an existing cart to re-purpose it for storage if possible. If not, we are happy to haul your old cart away for no charge.

Note: If you were in the Recycling Pilot Program, you may continue to use the carts that were provided to you at the beginning of the pilot.

What if I have a large item that won't fit in the cart?

You can call 918-259-8373 to schedule a Bulky Pickup. Rates vary based on the size of the object.

What happens to the schedule when there is a City holiday?

When cart services begins, pickup days will be Monday, Tuesday, Wednesday, or Thursday. If a holiday falls on a Monday, service will begin on Tuesday and each day will slide forward. For example, Monday routes will be collected on Tuesday, Tuesday routes on Wednesday, etc.

What can be recycled in the blue Broken Arrow curbside carts?

The graphic below explains what should be placed in the blue recycle cart and what should be placed in the black trash cart.

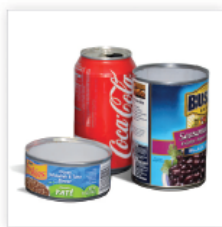
I have a question not answered on this document. Who should I contact?

Visit our website, RecycleBA.com, or contact us at 918-258-3587.

THANK YOU FOR RECYCLING THESE:



Cans



Aluminum and steel cans

(empty and rinse)



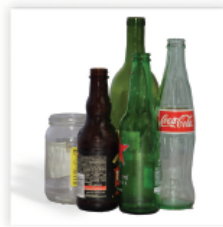
Paper



Mixed paper and cardboard



Glass



Bottles and jars

(empty, rinse and caps on)



Cartons



Milk and juice cartons

(empty, rinse and caps on)



Plastic



Kitchen, laundry, bath bottles and containers

(empty, rinse and caps on)

REDUCE CONTAMINATION AND LEAVE THESE OUT OF THE BLUE CART!



Do Not Bag Recyclables

(No Garbage Bags)



No Plastic Bags

(Return to Retail)



No Tanglers

(Hoses, Wires, Chains, or Electronics)



No Clothing or Linens

(Use Donation Programs)



No Food or Liquid

(Empty All Containers)



No Styrofoam

(Cartons, Cups, Trays, or Packaging)